TRAVIS COUNTY OFFICE OF EMERGENCY MANAGEMENT
Situation Report

Sequence Number: 2	**Date:** 07/06/2025	Time of Report: 7:00 P.M.

Condition: *(Type of Condition)*

Flash Flooding – Western Travis County (Lago Vista and Jonestown)

Incident Summary:

Overview:

Severe flash flooding has affected western Travis County, particularly in the Lago Vista and Jonestown areas. The primary incident priorities are **search-and-rescue operations**, ensuring **continuity of essential services- 911, reunification**, **damage assessment**, and **debris removal**.

Key Impacts and Response Actions:

- **Casualties & Missing Persons:**
  - 4 confirmed incident-related fatalities
  - 11 individuals remain missing
- **Search-and-Rescue Operations:**
  - SAR teams have covered ~6 miles of Sandy Creek, focusing on residential interface zones
  - Travis County Sheriff's Office (TCSO) Special Response Team deployed trailers with equipment (generators, ATVs, waders)
  - TCSO also monitoring **Big Sandy Bridge** and **Juniper Trail Bridge** to enforce closures and prevent unsafe travel
- **Emergency Medical Services (ATCEMS):**
  - Deployed two boat teams for water rescues
  - Rescued 25 victims from floodwaters
  - 10 individuals evacuated; 4 transported to safety; 1 individual refused aid
  - 10 individuals supported at the Family Assistance Center
  - ATCEMS will reassess resource allocation at 7:00 p.m.
- **Infrastructure & Transportation:**
  - **Big Sandy Bridge** remains closed due to structural damage; assessment ongoing to determine safety for first responder access
  - **Juniper Trail Bridge** closed to both vehicular and pedestrian traffic
  - TNR and County Attorney evaluating use of a private road as an alternate route to Big Sandy road access
- **Public Utilities:**
  - **Aqua Water Supply** infrastructure was impacted—potable water service disrupted

- **Boil water notice** is in effect for affected residents

- **Resident & Volunteer Support:**
  - **Resident Support Line and Crisis Cleanup Hotline:** 512-806-0800 or 2-1-1; 800+ volunteer applications received
  - **HEB** establishing Point of Distribution (POD) at Round Mountain Baptist Church
  - **Central Texas Food Bank** and **Travis County Star Flight** coordinated to distribute 12 pallets of water, MREs, and food supplies
- **Reunification and Sheltering:**
  - **Evacuee reunification center** operating at Round Mountain Baptist Church
- **Damage Assessment & Recovery Planning:**
  - Initial roadway damage assessments completed by TNR
  - Preparations underway to promote IStat (**Individual State of Texas Assistance Tool)** to report and collect information on residential damage
  - Debris removal by TNR substantially completed by at current water levels
  - Public messaging currently focused on **ongoing weather alerts and operations**, with a gradual shift to **recovery and public safety** communications expected mid-week

Needs: *(Unmet Needs)*	None at time of report.

People/Community Impacted: *(Identify neighborhoods/community groups impacted)*	• Travis County-wide, particularly western Travis County (e.g. Lago Vista, Jonestown).	**Number of People Impacted:** *(Estimate number of people impacted)*	n/a
Economic Impact: *(Estimate loss dollar value)*	Unknown		
Entities Involved: *(Identify public and private sector organizations addressing the condition)*	Travis County TNR Parks, TNR Road & Bridge, PIO, TCSO, Purchasing Office, Star Flight, ESD 1, ESD 8, Capital Metro, American Red Cross, Austin Disaster Relief Network, City of Austin departments, City of Lakeway, City of Lago Vista, City of Jonestown.		
Addition Information: *(Links to additional information if available)*	EOC closing overnight, will resume operations at 7:30 a.m. The Public Information Office has shared flood safety information on Travis County social media channels: https://www.facebook.com/TravisCountyTX https://x.com/TravisCountyTX https://www.instagram.com/traviscountytx/		

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